

# The Maryland Primary Adult Care Program

## What is the Primary Adult Care Program?

*Primary Adult Care* or *PAC* is a health care program for low income adults age 19 and over who have minimum income and assets. It covers the cost of prescriptions, primary care, mental health care, and other limited services. PAC does not cover inpatient or outpatient hospital services, specialty services, or EPSDT services.



**BEGINNING ON JANUARY 1, 2010 PAC WILL BEGIN COVERING SUBSTANCE ABUSE TREATMENT SERVICES AND EMERGENCY ROOM CARE HOSPITAL CHARGES.**

***PLEASE NOTE THAT PAC ENROLLEES WILL STILL BE RESPONSIBLE FOR PROFESSIONAL (DOCTORS) SERVICES PROVIDED IN AN EMERGENCY ROOM.***

## Who is Eligible for PAC?

- Individual *Maryland residents age 19 or over* who are not on Medicaid or Medicare are eligible if their income does not exceed \$1046 a month.

*Two or more person households have higher income scales (see application for details).*

- You do not need to have a chronic or other medical condition to qualify for PAC.
- You must be a U.S. citizen to qualify for PAC.

## How does the prescription benefit work with PAC?

- You must pay a co-pay for all prescriptions except family planning supplies and contraceptives.
- You will pay between \$2.50 and \$7.50 for prescriptions. Your health plan can tell you where you can fill prescriptions.

## How do I apply for PAC?

- To receive a PAC application or for more information call 1-800-226-2142 or go online at [www.dhmh.state.md.us/mma/mpap](http://www.dhmh.state.md.us/mma/mpap).

**Mail Completed Applications To:**

PAC Program Application  
P.O. Box 386  
Baltimore, Maryland 21203-0386

**DHMH has 45 days to make a decision regarding eligibility.**

**What happens after I am found eligible for PAC?**

After you qualify for PAC you will be mailed a packet of information. You have 21 days to choose a health plan and a **Primary Care Provider (PCP)**. If you do not choose, a health plan and PCP will be chosen for you.

**Participating health plans include Amerigroup, Jai Medical Systems, Maryland Physicians Care, Priority Partners, and United Health Care.**

- The PCP you choose must participate with your PAC health plan
- You will be mailed a yellow and white membership card, a health plan card, and additional information about benefits and services available to you. Always carry BOTH cards.

**After enrollment call the PAC Enrollee Action Line at 1-888-754-0095 for complaints/grievances, or assistance with getting services.  
You must reapply for PAC every year.**

**What benefits are available through PAC?**

- ✓ Visits to the doctor or clinic, including regular check-ups
- ✓ Family planning and birth control
- ✓ Prescription medicines
- ✓ Some “over the counter” medicines
- ✓ Some X-ray and lab services
- ✓ **Substance abuse services** (starts 1/1/10)
- ✓ **Emergency room hospital charges** (starts 1/1/10)
- ✓ Eye exams & glasses for diabetics (some health plans offer benefits for all enrollees)
- ✓ Foot care for people with diabetes
- ✓ Primary mental health services through your doctor
- ✓ Dental benefits – cleaning every 6 months, other benefits vary - check with your health plan

**What if I don't qualify for PAC?**

Call **Baltimore Health Care Access at 410-649-0500** and request a copy of *Are you Uninsured* for more health care coverage resources. Also available is the *Consumer Guide to Low Cost and No Cost Health Care Resources in Baltimore City*. This guide features Baltimore clinics and programs that have a sliding scale or provide no-cost services. You can also visit our website for more resources at [www.bhca.org](http://www.bhca.org).

